

March- April Newsletter

Can you believe it ? Just like that the ski season is drawing to a close, but on a very positive note. The ski conditions have been fantastic albeit in challenging light conditions. As usual March was a very busy month for Ski Friends. Some days experienced 100+ guests! As President, I am the recipient of all the guest feedback. Safe to say Guest Services is very appreciative of what we do as many of the comments are submitted directly to them first. Keep up the good work!

I am pleased to confirm that next years' Board of Directors is confirmed. I want to thank all those that submitted their names for various board positions and committees. Volunteerism is essential the success of our program, and many of you stepped up in a big way. While I would very much like to share the results here, I will let my successor Sven Gebhardt share the results at the upcoming wind -up party on April 12th. Speaking of the wind -up party, have you signed up?

(<https://skifriends.ca/documentation/>). The 'Weekenders' are going to put on a show. Steve Moran, Roger Hodges along with the support of Colleen Whelan and others are organizing a 'beauty'. Also joining from the LLSR family are Charlie & Louise Locke, Rich Burkley, Lexi Baggley, Jodi Foote and others.

If you recall from my last newsletter, I confirmed that we ordered ten new Ski Friend Jackets of various sizes in time for next year's ski season. One idea under consideration is ordering vests as well (Similar to the vests we often see LLSR staff wearing). While the purchase of the vests will be at the Ski Friend Association and/or member's expense, I don't expect them to be mandatory for any of us. Our Stores Manager Linda Hall-Cardill plans to bring some samples to the wind-up party for all to view and try on. More on this proposal once we get more details on pricing, potential cost sharing with Ski Friends and most importantly, interest from you the membership.

I've been getting some feedback from many of you about updating the Operations Manual. I am pleased to share that your current VP Operations Derrick Wildi has recently established a committee to do just that. If you recall Larry Stein initiated a comprehensive review three years ago and I expect that Derrick's approach will be much the same.

Earlier this year, Rocket Miller and I engaged in a discussion to improve the daily report. What I learned is that LLSR has good command of the run conditions and all aspects of safety for skiers. Rather than continuing with the existing daily report that had questions leading to feedback on those subjects, Rocket wanted to go in a different direction. He wanted a daily report to focus more on sharing positive off- hill and on hill or staff experiences as well as challenges. Working with several members of the board, we came up with an updated version of the Daily Report that provides open ended questions on those subjects. So far feedback from LLSR folks has been very positive.

We have another month to go before the season winds down completely. What we often find around this time of the season is that we are short ski friends. I ask that all of us volunteer above and beyond this month to ensure we meet our daily quotas. Thanks for all that you do!